



HR Excellence in Research Review (2018-2020): Final Two Years (Updated August 2018)

Principle 1. Recognition of the importance of recruiting, selecting and retaining RS with the highest potential to achieve excellence in research						
Clause	Action No.	Action	Success Measure for Final Two Years	Deadline	Responsibility	
2 Employers should strive to attract excellence and espect diversity. Recruitment and selection rocedures should be informative, transparent and open to all qualified ipplicants regardless of ackground. Person and acancy specifications must learly identify the skills equired for the post and these requirements should e relevant to the role.		*Some of these future plans are activities that are not measurable, where this is the case, an asterisk will be placed by its identifier. *i) HR will advertise RS vacancies on Facebook, Twitter and LinkedIn and confirm that social media has been used, together with linked examples. HR will also ensure that each Faculty has in place formal processes for advertising and promoting AT and other short-term opportunities by December 2019. *ii) HR will increase its use of social media to make job opportunities as widely accessible as possible; to target under-represented groups, and wherever possible, to encourage applications from applicants considering moving into research, for example, Research Technicians. HR will also promote School RS information pages to Faculty Technicians.	*	September 2020 September 2020	HR Manager	

		*iii) HR will ensure that employment opportunities for fixed term teaching and other roles in academic departments are promoted as widely as possible.	*	September 2020	HR Manager
		iv) To increase CROS R&S transparency for 2019. HR will improve the application process by providing details of transferrable/personal/management skills required in the role explicitly in RS	CROS (2019) R&S transparency to ~80%	May 2019	HR Manager
		v) University will promote opportunities for research active Technical staff to gain professional recognition through the Science Council's Professional Registers, demonstrating transferability of RS' skills across academia and industry and provide a framework to support career development.	5% annual increase in the numbers of Technicians achieving professional registration by Sept. 2020	September 2020	TC Project Officer (to be confirmed)
	1.2.3	Athena SWAN Awards for all Schools.	For all 19 Schools to have attained Athena SWAN Awards	Sept 2020	Head of E&D
	1.2.4	UEA policy to recommend online training for all staff involved in R&S is undertaken/refreshed (I.e. by biennial update).	Increase in number of staff undertaking relevant training: 2016-2017 Recruitment/interview (355) Appraisal (304), to ~ Recruitment /Interview (~400), Appraisal (325) (2019-2020)	July 2020	HR Manager
1.3 Research posts should only be advertised as a fixed-term post where there is a recorded and justifiable reason.		1.31 To increase the proportion of CROS respondents reporting to being employed on open-ended (permanent) contracts. *Advice during September 2018 review will be sought from Vitae whether this SMART objective should be	To be confirmed	July 2019 (annual review)	HR Manager

removed due to the impact of Brexit and national		
decline of these figures.		

B. Recognition and Value (R&V)

Principle 2. RS are recognised and valued by their employing organisation as an essential part of their organisation's human resources and a key component of their overall strategy to develop and deliver world-class research.

Clause	Actio n No.		Success Measure for Final Two Years		Responsibility
2.1 Employers are encouraged to value and afford equal treatment to all RS, regardless of whether they are employed on a fixed term or similar contract. In particular, employers should ensure that the development of RS is not undermined by instability of employment contracts. This approach should be embedded throughout all departmental structures and systems		will be an opportunity for formal recognition of RS contributions to the institution (including highlighting research, knowledge transfer and wider contributions), and act as a vehicle to raise	Positive feedback from attendees RS Summit and contributions to RS Blackboard site CROS (2019) targe of RS agreeing that they are recognised & valued for contributions across all areas to 70% +.	t t	CSED/CCEN and PVC R&I
		the recognition and value of RS. The aim is to		May 2019	and PVC R&I
		All Managers should have completed Appraiser Training (via HR communications with HoS).	Increase from 304 (CROS 2017) to	May 2019	HR Manager

2.3 Research managers should be required to participate in active performance management, including career development guidance, and supervision of those who work in their teams. Employers should ensure that research managers are made aware of, and understand their responsibilities for the management of RS and should provide training opportunities, including equality and diversity training, to support research managers in doing this. Institutions will wish to consider how research managers' performance in these areas is developed, assessed and rewarded, and how effectively this supports good research management.	HR will Review Code of Practice for Management of RS & Guidelines for Research Managers (covering induction, appraisal, training, career development). Re-launch in Schools and raise awareness/good understanding (CROS 2017, 84.3%) with RS and PIs with support from RS Coordinators and PVC R&I during the Academic Year 2018/2019.	~325 by CROS (2019) 5% increase in awareness/good understanding of RS of Code of Practice for Management of Research Staff (CROS, 2019)	September 2019	HR Manager
2.4 Organisational systems must be capable of supporting continuity of employment for RS, such as funding between grants, other schemes for supporting time between grant funding, or systems for redeploying RS within organisations where resources allow. Funders are expected to make it a priority to consider how their policies, guidance and funding can be enhanced to help employers to achieve this objective.	A 'Bridging Funding support document' will be written by the Head of E&D to produce guidance on principles for the use of bridging funding.	Head of E&D to produce guidance on principles of the use of bridging funding.	January 2020	Head of E&D
2.6 RS needs to be offered opportunities to develop their own careers as well as having access to	Revised appraisal guidelines direct the managers of research staff to ensure appraisals include discussion of career intentions, and how training	Increase number of CROS respondents	June 2020	HR Manager

effectively communicated and open to all staff. It is helpful if clear career frameworks for early stage RS are outlined in organisational HR strategies. appraisals are being undertaken in accordance with new guidelines and that all line managers of research staff have undertaken / refreshed appraisal training as appropriate.	reporting that appraisal has been 'useful' in 'helping to focus on career aspirations and how these are met by the current role' from 66% (CROS 2017) to the four year target of ~70%	
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C. Support and Career Dev	C. Support and Career Development					
Principle 3. Researchers are equipped and supported to be adaptable and flexible in an increasingly diverse, mobile, global research environment.						
Clause	Action	Action	Success Measure for Final	Deadline	Responsibility	
	No.		Two Years			
3.1 It is recognised that positions of permanent employment are limited in the UK research and academic communities and that not all RS will be able to obtain such a position. It is, therefore, imperative that RS positions in the UK are attractive in themselves (and		To establish institution-wide mentoring provision for academic and research staff including the development of universal mentoring guidance information. Mentoring opportunities and training for mentors/ mentees will be promoted to all staff groups including RS via AS self-assessment teams, digital screens, school and institution-level e-bulletins.	Uptake of mentoring provision by RS will be recorded by school AS committees. Satisfaction with provision will be determined via AS surveys at School and university level.	Longer lead time of July 2022 (due to the complexities involved in the mentoring processes and its analysis)	Head of E&D (via Athena SWAN Action Plan)	
not, for example, solely as potential stepping stones to permanent academic positions). This requires that they provide career development which is comparable to, and	3.1.2	Raise awareness of Career Service support for research staff via: i) Increase presence at Faculty / University new staff inductions ii) Involvement with joint RSC / Athena Swan-led school-level events/ focus groups iii) Presentation at annual research staff summit	Increase in RS engagement with CCEN services by at least 5% (CROS 2019 % respondents reporting to attend any CCEN courses, events or appointments in last 12 months and in	·	CCEN	

competitive with, other employment sectors.		iv) Development of RS specific marketing material including case-studies of research staff engagement with CCEN v) Ensure CCEN service information for research staff is included in appraisal checklist and induction material used by Managers of Research Staff vi) Pilot RS-led events as part of 'New Horizons' programme vii) Develop on-line career management content for research staff to increase accessibility.	accordance with CCEN CRM CareerHub data). Target ~15% RS engagement with one-to- one careers guidance		
3.2 A wide variety of career paths is open to RS, and the ability to move between different paths is key to a successful career. It is	3.2.1	From 2018 to 2019 Academic Year, HR will launch indicative job descriptions for use in appraisal discussions and more broadly to inform and facilitate career development discussions.	Indicative job descriptions document produced	December 2019	HR Manager
recognised that this mobility brings great benefit to the UK economy and organisations will, therefore, wish to be confident that their culture supports a broad-minded approach to RS careers and that all career paths are valued equally.	3.2.2	As part of our Athena SWAN activities, exit questionnaires will be issued, collated, logged, linked to equality data and analysed for common themes.	To increase the proportion of RS completing exit questionnaires to at least 25% of leavers.	December 2019	HR Manager/School Athena SWAN Committees
3.3 Employers, funders and researchers recognise that researchers need to develop transferable skills, delivered through embedded training, in order to stay competitive in both internal and external job markets. Therefore, as well as the necessary training and appropriate skills, competencies and	3.3.1	CSED /CCEN to update and expand its RS training programme (RSConnect) in response to RS consultation and feedback (including qualitative data from focus groups, CROS questions related to T&D, and workshop evaluations).	Increase overall RS training satisfaction score for CSED delivered programme to at least 3.9 out of 5. To increase percentage of CROS 2019 respondents rating CCEN workshops as 'useful' to 90%+ across all career- related topics.	September 2019	SDO-R CSED & CCEN

understanding to carry out a funded project, researchers also need support to develop the communication and other professional development skills that they will need to be both effective researchers and highly skilled professionals in whatever field they choose to enter.					
3.4 All employers will wish to review how their staff can access professional, independent advice on career management in general, particularly the prospect of employment beyond their immediate discipline base, or offering training and placements to broaden	3.4.1	UEA will Establish a PI -driven approach for local induction that will be rolled out with support from RSCs. A check list will be provided to PIs as part of the RS appointment acceptance process which guides PIs on the areas that they need to cover inclusive of how to provide appropriate referral to Careers services and training and development opportunities.	PI Checklist document produced	September 2020	Head of E&D
awareness of other fields and sectors.	3.4.2	CCEN will review the content and format of its on- line resources for researchers and pilot the development of on-line courses. CCEN will review the support it provides to RS seeking placement / consultancy opportunities, and encourage more research staff to engage with its 'i-Teams' programme (provides opportunity to work with non- academic partners & business partners to identify commercial markets for university IP). (see also 3.1.2 above)	Positive uptake and evaluation of new provision by RS recorded by CCEN CRM and qualitative feedback sheets.	September 2020	CCEN
3.5 RS benefit from clear systems that help them to plan their career development. Employers and funding bodies should assist RS to make	3.5.1	School –level Athena SWAN submissions will include a focus on appraisals. School Athena Swan committees will liaise with HoS to ensure RS appraisals take place, and that appraisers (i.e. line-	To increase proportion of CROS 2019 respondents reporting to have participated in an appraisal process to at	May 2019	Head of E&D

informed choices about their career progression by ensuring that their own policies and processes for promotion and reward are transparent and clearly stated and that all RS are aware of local and national career development strategies.		managers of RS) adhere to revised appraisal guidelines regarding content and format.	least 80% (CROS 2017 at 70%). To increase proportion of CROS 2019 respondents reporting to have rated appraisal as 'useful' overall to 80%, with a further increase in respondents reporting appraisal has been 'useful' for helping to focus on career aspirations and how they are met in the role to 70% (CROS 2017 at 66%).		
3	3.5.2	AS action plan indicates roll out / adoption of appraisal checklist (piloted in Science Schools) as standard practice across all Faculties by July 2019.	Positive feedback from RS gathered by School-level AS-committees.	July 2019	Head of E&D
3.6 Employers should provide a planned induction programme for RS, on appointment to a research post, to ensure early effectiveness through the understanding of the organisation and its policies and procedures. They should	3.6.1	As part of our University Athena SWAN Action Plan, Schools will establish a RS information page as part of each School website and ensure that this forms part of the local induction checklist with RS shown where the page is and what range of information is included. Employment entitlements are also to be clarified in guidance provided for RS on fixed term contracts.	RS information page produced and linked to each School website	September 2019	AS School-level committees
	3.6.2	The University aims to increase access/usage of RS to complete mandatory training modules on Health & Safety, 'Diversity in the Workplace', Staff	5% increase F-2-F inductions for new RS	October 2019	CSED

training and development of RS and encourage them to maintain or start their continuous professional development.	Appraisal Processes and Staff Induction and 5% increase of F-2-F inductions for new RS.			
3.7 Employers and funders will wish to consider articulating the skills that should be developed at each stage of their staff development frameworks and should encourage researchers to acquire and practice those skills. For example, researchers may be given the opportunity to manage part of the budget for a project, or to act as a mentor or adviser to to other researchers and students.	All Schools to ensure that RS have the opportunity to participate fully in local developmental activities e.g. participation in key meetings, representation in decision making processes (e.g. School board), teaching and supervision of students, mentoring of other staff members etc. RS rights to flexible working and career development opportunities will be promoted via School Athena SWAN committees and development of RS specific webpages.	5% Increase in proportion of CROS 2019 respondents indicating they 'have done' appropriate career development activities e.g. manage a budget (2017=52%), teach or lecture (2017=64%), participate in public engagement activities (2017=54%), write a grant or funding proposal (2017=64%).		School AS committees/HoS
3.8 Employers also should provide a specific research career development strategy for researchers at all stages of their career, regardless of their contractual situation, which should include the availability of mentors involved in providing support and guidance for the personal and professional development of researchers. All researchers should be familiar with such provisions and arrangements.	To establish institution-wide mentoring provision for academic and research staff including the development of universal mentoring guidance information. Mentoring opportunities and training for mentors/ mentees will be promoted to all staff groups including RS via AS self-assessment teams, digital screens, school and institution-level ebulletins.	Uptake of mentoring provision by RS will be recorded by school AS committees. Satisfaction with provision will be determined via AS surveys at School and university level.	Longer lead time of July 2022 (due to the complexities involved in the mentoring processes and its analysis)	Head of E&D

should actively encourage RS to undertake CPD activity, so far as is possible within the project. It should be stressed that developmental activity.	To increase to 60%+ CROS 2019 respondents reporting that appraisal has been 'useful in leading to training or other CPD opportunities'	July 2019	HR Manager
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Principle 4. The importance of RS's personal and career development, and lifelong learning, is clearly recognised and promoted at all stages of their career.							
Clause	Action	Action	Success Measure for Final Two Years	Deadline	Responsibility		
4.1 RS should be empowered by having realistic understanding of, and information about, their own career development and career direction options as well as taking personal responsibility for their choices at the appropriate	4.1.2	As part of our University Athena SWAN Action Plan we will ensure the uptake of training for appraisers (with a view to increase the recorded percentile by at least 5% by 2019). We will also ensure that there is a consistent use of appraisals on an annual basis and roll out, alongside the use of appraisal checklists.	Increase in uptake of appraisals to at least 80% and rating appraisal as 'useful' overall to >70%	May 2019	HR Manager		

times. Employers should introduce appraisal systems for all RS for assessing their professional performance on a regular basis and in a		
transparent manner. It is important that RS have access to honest and transparent advice on their		
prospects for success in their preferred career.		
4.4 Employers and RS can often benefit if RS have an input into policy and practice through appropriate representation at staff meetings and on organisation and management committees.	See 3.7.1 above.	
4.5 Mentoring arrangements should be supported by employers as a key mechanism for career development and enhancement.	See 3.8.1 above.	

D. RS' Responsibilities							
Principle 5. Individual RS share the responsibility for and need to pro-actively engage in their own personal and career development, and lifelong learning.							
Clause	Action	Action	Success Measure for Final Two Years	Deadline	Responsibility		
	No.						
5.2 RS should develop their		RIN to work with ADs-Innovation to review content	Increase RS attendance to minimum	Spring 2019	RIN		
ability to transfer and exploit		and enhance promotion of University's annual	20% cohort and record positive				
knowledge where appropriate			feedback				
and facilitate its use in policy							

making and the commercialisation of research for the benefit of their employing organisation, as well as the wider society and economy as a whole. 5.4 RS should also be aware that the skills and achievements required to	5.4	research-staff led contributions to programme (i.e. talk / workshop). Careers Service to ensure that one-to-one guidance and events for RS where appropriate explore skills and achievements required for RS to 'move on from a	Increase in % RS reaching end of fixed-term contract engaging with CCEN provision to 15%.	May 2019	CCEN
move on from a research position may not be the same as the skills and achievements which they displayed to reach that position.		research position'.			
5.5 RS should recognise that the primary responsibility for managing and pursuing their career is theirs. Accordingly, they should identify training needs and actively seek out opportunities for learning and development in order to	5.5.1	As part of the University Athena SWAN Action Plan the UEA will ensure the consistent use of appraisals on an annual basis. Training for appraisers recommended to be updated on a three yearly basis.	CROS 2019 -Increase in uptake of appraisals to at least 80% and rating appraisal as 'useful' overall to >70%	May 2019	HR Manager and PVCs
further that career and take personal responsibility for their choices. Research managers and employers also have a responsibility to provide honest advice and appropriate structures, and to equip RS with the tools to manage their own careers. Research managers should encourage RS under their supervision to attend appropriate training and career development courses and events.	5.5.2	The University will actively promote Vitae Career Development Framework via revised induction information and RS information pages.	5 % increase in proportion of CROS 2019 respondents reporting an 'understanding' of Vitae Researcher Development Framework (RDF)	May 2019	RSCs and SDO-R

Clause	Action	nust be promoted in all aspects of the recruitment and care Action	Success Measure for Final Two Years	Deadline	Responsibility
	No.				
6.1 The UK legislative framework outlaws discrimination on the basis of age, disability, sex, sexual	6.1.1	Exit questionnaires used at all levels to determine whether there are underlying issues relating to trends in turnover.	Exit questionnaires issued for all RS and logged, linked to E&D data	January 2019	HR Manager
orientation, race or religion. It also requires public bodies to take positive steps to promote equality, based on evidence and priorities, and to develop specific schemes and action plans related to gender, race and disability to address specific issues of underrepresentation or lack of progression.		Data will be collated and included in the annual report to the EDC and positive action taken to address any discrepancies by September 2019.	Annual report to EDC produced	September 2019	Head of E&D
		School-level Athena SWAN committees and Faculty AS co-ordinators (where in post) to enhance promotion of E&D related activities via school webpages, school e-bulletins and digital screens. University-wide E&D activities to be promoted via institution staff-bulletin – the Lasdun.	>92% by 2019	May 2019	Head of E&D
		Monitor retention of all staff in post after return from parental leave at 6, 12 and 18 months.	Data collated and included in annual report to EDC	March 2019	Head of E&D

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6.2 As is the case for society as a whole, UK research will benefit from increasing equality and diversity in the recruitment and retention of RS. The Concordat encourages the recruitment and retention of RS from the widest pool of available talent, including those from diverse backgrounds		staff to gain professional recognition through the Science Council's Professional Registers, demonstrating transferability of RS skills across academia and industry and provide a framework to support career development. HR will extend positive action in recruitment to attract more women to areas in which continuous under-representation is occurring. HR will communicate to all Managers/Heads of Schools to consider each post, review recruitment materials as above, use positive action statements where female RS are under-represented in the recruiting School. Faculties will be encouraged to fund 2 places per annum for women (out of 8 places in total) on the Aurora programme. All schools within the Faculty	5% annual increase in the numbers of Technicians achieving professional registration Positive action targets met by September 2020	September 2019 September 2020	TC Project Officer (to be confirmed) HR Manager
		encourage women and those from minority backgrounds to submit applications for selection via a fair and transparent process.			
6.3 It should be emphasised that the demanding nature of research careers has a disproportionate effect on certain groups. We strongly recommend that all members of the UK research community actively address the disincentives and indirect obstacles to retention and	6.3.1	School-level email communications with RS to advertise and clarify process annual performance awards, and to advertise opportunities for promotion outside the role (e.g. fellowship / lectureship vacancies). PIs to ensure appraisal career conversations also refers to career progression opportunities within / beyond the role as appropriate	To increase proportion of CROS 2019 respondents reporting that they feel fairly treated in terms of career progression and promotion to ~80% (CROS 2017=70%)	May 2019	HR Manager/ Head of E&D
progression in research careers which may disproportionately impact on	6.3.2	CCEN to run workshops for RSs around 'Developing career resilience and enhancing your mental	Attendance numbers and feedback from participants (new event)	July 2019	CCEN

some groups more than others.	wellbeing' (aligning with PGR Mental Health & Wellbeing 'Courage' Project).			
6.4 Employers should ensure that the working conditions for RS provide the flexibility necessary for successful research performance in line with legal requirements. Employers should recognise that for parents and others who have taken career breaks, including parental leave, have worked parttime, or have taken atypical routes into research, the "early career" period may be prolonged, and this may be a time where the risk of attrition from the research path is most acute. Working conditions should allow both female and male RS to combine family and work, children and career.	PVCs to ensure working practices which are supportive of those with parental/caring responsibilities are in place and being used consistently across faculties. Yearly reminders to be undertaken via email communications to HoS.	Increase in CROS (2019) of RS agreement that flexible working practices are supportive at the University.	Consistency to be attained across Faculties by end of 2019	·
6.10 Employers should also consider participation in schemes such as the Athena SWAN Charter, the Juno Project and other initiatives aimed at promoting diversity in research careers.	From January 2018, UEA is establishing online 'career stories' of successful women at each level of career in areas of female under-representation (as a priority) and promote this resource, particularly to those in early career stages. E&D will be monitoring the expansion of online 'career stories' and their perceived usefulness to RS.	Increased number of online 'career stories' from 3 to at least 7	January 2019 (by annual review)	Head of E&D

F. Implementation and Review

Principle 7. The Sector and all stakeholders will undertake regular and collective review of their progress in strengthening the attractiveness and sustainability of research careers in the LIK

careers in the UK Clause	Action	Action	Success Measure for Final Two Years	Deadline	Responsibility
Ciduse	No.	Action	Success Measure for Fillal Two Years	Deadine	Responsibility
The implementation of the Concordat's principles will lead to a greater integration of RS into the mainstream management and career development structures of their employing	7.1.1	PVC-RI will liaise with Chair Athena SWAN Central Strategy Group (ASCSG) to ensure effective monitoring of progress against HR Excellence in Research Award and Athena SWAN agenda. Items for progression will be reported upwards by PVC-RI to University Research Executive.	Successful retention of HR Excellence in Research Award following 8 year external evaluation process in 2020.	September 2020 (Annual internal reporting timeframe to be added)	PVC R&I and ASCSG
organisations. The aim of this section is to promote implementation through a collective commitment to reviewing its progress.		Following a review by the PVC R&I, the RSAN has now been replaced by the annual RS Summit (commencing January 2019); together with the RS Blackboard discussion portal for RS. RS Feedback will be analysed and sent to the PVC R&I in addition to biennial CROS and PIRLS findings, Athena SWAN focus groups / surveys led by the Athena SWAN Central Strategic Group. The PVC R&I meets with central service stakeholders (HR, E&D, CSED, CCEN) 3 times p.a. to review progress and action points are reported to Research Executive.	Aim for at least 30% RS to attend pilot summit and positive evaluation.	May 2019	PVC R&I
		CSED/CCEN to liaise with Business Intelligence Unit (BIU) to organise, deliver and evaluate CROS/PIRLS 2019	At least 35% response rate for CROS (2019)	May/June 2019 with analysis completed by Dec 2019	CCEN/CSED/BIU
		Annual RS Co-ordinator (RSC) reports monitoring progress against 'Code of Practice for the Management of RS' at school level to be reviewed annually by Faculty Research Executive and key issues to be raised with PVC R&I.	All RSC to submit completed reporting template	September 2019	RSCs

7.5 Under public sector	7.5.1 Consultation across all staff groups. E&D Office to	Minimum of 65% initial response rate	September 2019	Head of E&D (via
equality schemes, employers are required to monitor equality and diversity indicators for their RS. This section focuses on the coordination and enhancement of existing information collection and not on the creation of additional data. There is a strong presumption that in implementing the Concordat, significant emphasis will be placed on the use of existing data and information sources and on the sharing of good practice between institutions and to provide evidence of its impact.	work with Survey Office to establish annual survey to measure distance travelled/impact of initiatives. An annual Athena SWAN Survey will be established for all staff groups (including professional and support staff) with a minimum of 65% initial response rate increasing by 2% each year. The E&D Office will work with the Survey Office to establish the annual survey that measures distance travelled and the impact of initiatives.	increasing by 2% each year	(annual surveys)	Athena SWAN Action Plan)

NB: *Some of these 'future plans' are activities that are not measurable, where this is the case, an asterisk will be placed by its identifier.

Key to Acronyms

AD = Associate Dean

ARM = Admissions, Recruitment & Marketing

AS = Athena SWAN

ASCSG= Athena SWAN Central Strategic Group

CCEN= Careers Service

CSED= Centre for Staff & Educational

Development

DOS= Dean of Students (now replaced by Student Support Services)

E&D= Equality and Diversity

ET= Executive Team
HR= Human Resources

PI= Principal Investigator (on a research project/grant)

PVC R&I= Pro Vice Chancellor Research & Innovation

RIN= Research & Innovation Services

RSAN= RS Advisory Network

RSC= RS Co-ordinator RSWG= RS Working Group

SDO-R= Staff Development Officer-Research